

## Caring For Your CW Shutter Products

Regular inspection and cleaning of your CW Products shutters (including roller shutters, aluminium plantation shutters, external venetian blinds) is important and highly recommended, with a non-abrasive cloth or sponge and mild soapy water.

For any external applications it is important to remove salt residue, gum and tannins that may drop from trees or any other residue spills, as these may contain corrosive properties.

Stainless steel, aluminium and powder coat finishes can be affected by salt air conditions, where corrosion can build up on these surfaces, so regular cleaning is critical. In high salinity areas, it is necessary to clean and maintain your shutters every 2-4 weeks.

When cleaning, ensure water does not enter the pelmet especially if your shutters are operated electronically to prevent damage to the motor.

Do not use grease or regular lubricants, as these attract dust and grit, which increases wear and tear. Instead, a dry silicone lubricant is recommended.

This will ensure your shutters will look great for years!

**For more info on your CW Products Warranty, please call the retailer where you purchased your product.**

Authorised Retailer:

13-23 Doecke Road  
Murray Bridge SA 5253  
Telephone +61 8 8341 0120  
Facsimile +61 8 8341 1750  
Email [info@cwproducts.com.au](mailto:info@cwproducts.com.au)  
Web [www.cwproducts.com.au](http://www.cwproducts.com.au)



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# Congratulations On The Purchase Of Your New CW Products Shutter Or Home Automation Product!



**CW Products  
Warranty Statement  
& Care Guide**



Congratulations on the purchase of your new CW Products shutter (roller shutter, aluminium plantation shutter, external venetian blind) or home automation product!

At CW Products, we take pride in manufacturing the highest quality shutter and automation products as we only source the best components and highest quality aluminium coils and extrusions from key international partners. All our products withstand the harsh Australian climate, and we guarantee quality and consistency of product.

## CW Products Warranty Statement

CW Products provides an extensive warranty on all CW Products shutter & home automation products, and warrants the products will be free from defects in materials and workmanship under normal and proper use for the prescribed warranty periods.

All CW Products shutter & home automation products will remain structurally sound, provided the product is not subject to physical abuse, misuse, neglect or exposure to extreme weather conditions.

This warranty is for the benefit of the original purchaser and is not transferable.

This warranty does not cover any situation arising where damage to the CW Products shutter or home automation product has occurred through failure to follow CW Products' prescribed instructions with respect to measurement, installation, cleaning or maintenance, unauthorised repairs or alterations, accidents, misuse, abuse, acts of God or normal wear and tear including normal colour fading over time.

All warranty claims must be submitted to the original retailer who supplied and installed the product, with proof of purchase, details regarding the product problem/issue and the location of the product.

This warranty solely covers the replacement or repair of a faulty product or component and is at the discretion of CW Products. This warranty document is to be read in conjunction with the CW Products Terms & Conditions Of Sale that can be found at [cwproducts.com.au](http://cwproducts.com.au)

## CW Products Warranty Periods

### CW Products Made To Measure Roller Shutters

- 5 Years** Aluminium Shutters & Manufacturing, Paint Finish
- 2 Years** Hardware & Accessories



### Everlast™ Aluminium Plantation Shutters

- 10 Years** Aluminium Extrusion & Manufacturing
- 7 Years** Standard Powder Coat Finish
- 5 Years** Woodgrain Finish
- 2 Years** Hardware & Accessories



### Everlast™ Aluminium External Venetian Blinds

- 3 Years** Venetian Blind System & Hardware
- 5 Years** Somfy Motorisation & Control Systems



### SIMU Tubular Motors & Control Systems

- 5 Years** Tubular Motors & Control Systems



### CW Products Home Automation Systems

- 5 Years** Motors
- 1 Year** Solar Panels, Batteries & Controllers
- 1 Year** All Electronics

